

Monitoring Services

Whether you are already established in the public cloud or just starting to investigate your options, we understand that there is a long list of requirements to consider.

So, to take some of the legwork off your plate, we have created monitoring packages to ensure your IT services are working as efficiently as possible for you.

The Hentsū Monitoring Offerings are outlined in the following tiers:

STANDARD MONITORING

This service is incorporated within the purchase of the Hentsū cloud packages.

What's included:

- ✓ Platform performance and network monitoring
- ✓ Mailbox storage
- ✓ Access auditing
- ✓ Security events

ADVANCED MONITORING

Advanced Monitoring is available as a support add-on.

Everything in the Standard offering, plus

- ✓ Third-party applications, operating systems and devices
- ✓ Additional server monitoring
- ✓ Firewalls and networking equipment
- ✓ Desktop monitoring

MONITORING AS A SERVICE

Monitoring as a Service is a stand-alone support offering for both existing and new clients, regardless of whether you have purchased a Hentsū Cloud Platform package or not.

This service allows you to:

- Reduce and mitigate risk and cut costs
- Outsource your daily management and maintenance of monitoring processes to improve operations
- Utilise internal staff on key projects, ensuring focus on developing business opportunities
- Hentsū support engineers can provide a complete monitoring service 24/7 or simply provide a seamless extension to your existing client support teams, plugging possible complex and troublesome shift times or patterns

Everything in the Advanced offering can be included in the Monitoring as a Service package, plus, where required, Hentsū can monitor clients' trading systems and data flow processes.



Unsure about which option is right for you? Reach out to a member of our team today.

LONDON

1 Ropemaker Street
London, EC2Y 9HU
+44 20 3857 1630

NEW YORK

600 Fifth Avenue
New York, NY 10020
+1 315 257 4284

BOSTON

359 Newbury Street
Boston, MA 02115
+1 315 257 4284

LET'S TALK

hello@hentsu.com
hentsu.com