

# Software Management & Patching

Keeping up with the constant security patching of your servers, desktops, and different operating systems is an increasing challenge. In addition, a more mobile staff who demand greater breadth of applications presents higher potential management and security issues. This is even more of a challenge when attempting to protect your own intellectual property.

The Hentsū Software Management Service addresses these issues head-on and provides a single platform to help you streamline your delivery of software to end users, including a self-service portal for users, and seamless ongoing management and updates, all delivered with continuous support from the Hentsū managed service team.

## THE OVERVIEW

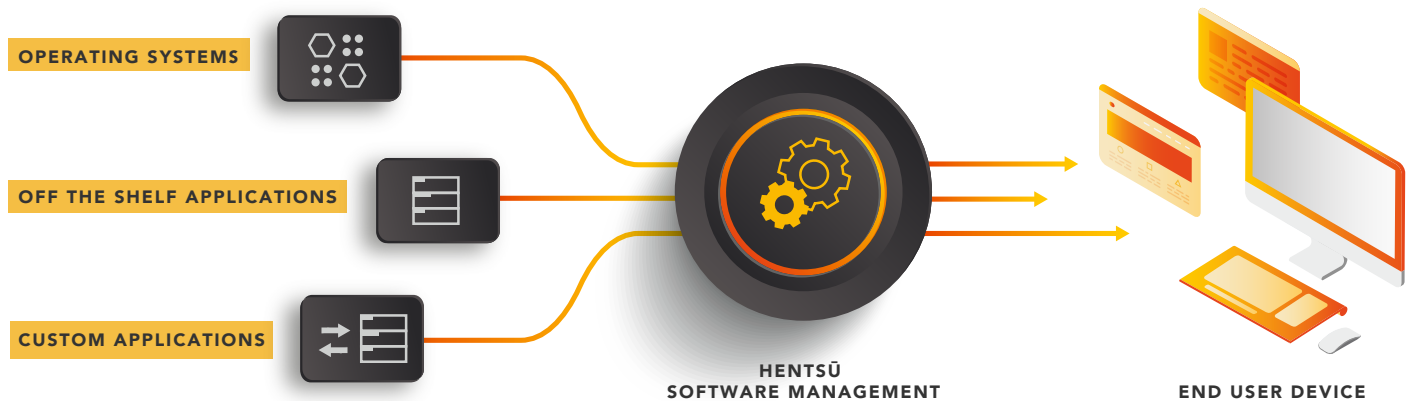
### Patching as a Service

Software Management as a Service is stand alone support offering for both existing and new clients, regardless of whether you have purchased a Hentsū Cloud Platform package or not. **This service delivers:**

- A self-service portal to your users to download company sanctioned applications
- Integration of any custom software into your software portal
- The functionality to push out of released updates and patching to operating systems
- Reporting for patches and updates via the Hentsū patch monitoring processes
- Insight into your Hardware and Software inventory via automated Inventory Management
- The ability to free up your internal staff to utilise them on key projects and ensures increased focus on developing your business opportunities.

### What's included:

- ✓ Windows Desktop, Windows Server, MacOS & Linux support
- ✓ Self-service user software catalogue portal
- ✓ Regularly weekly/monthly patching & software updates
- ✓ Ad-hoc emergency patching for urgent security updates
- ✓ Monitoring of devices & compliance
- ✓ Asset Management



For more information on this service, reach out to a member of our team today.

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### LET'S TALK

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